

**ELECTRIC VEHICLES**



Hyundai Cars Ireland

# Service Passport

**Edition - 2020**

# Service Passport

## General Information

This service passport contains the manufacturer's warranty policy and recommendations on the regular maintenance and service schedules which are necessary to ensure that your vehicle gives you many years of trouble free driving.

You are urged to read this booklet carefully, so as to understand the type of service to which you are entitled under the Manufacturer's Warranty and those services that are considered the owner's responsibility with respect to periodic preventive maintenance.

## Memorandum of Registration and P.D.I. Passport

Before handing your car over to you, your supplying Dealer shall perform the pre-delivery inspection in accordance with the standard instruction. The Dealer shall obtain your signature on the MEMORANDUM OF REGISTRATION and PRE-DELIVERY INSPECTION (P.D.I.) passport, before tearing out a copy of the P.D.I. Passport.

## Owner's Responsibility

### PERIODIC INSPECTION SERVICE

Regular maintenance carried out by qualified mechanics is the key to safety and reliability for your car according to HYUNDAI's recommended inspection schedule as shown on this passport. This should be performed on your initiative by authorised Hyundai Dealers. Periodic inspection record should be filled in by your dealer when it is performed.

## ***Memorandum of Registration***

Owner: \_\_\_\_\_

Date of Registration: \_\_\_\_\_

Signature: \_\_\_\_\_

Date of Warranty Expiration: \_\_\_\_\_

Address: \_\_\_\_\_

Vehicle Model: \_\_\_\_\_

\_\_\_\_\_

Chassis No.: \_\_\_\_\_

County: \_\_\_\_\_

Engine No.: \_\_\_\_\_

Phone: \_\_\_\_\_

Transmission No.: \_\_\_\_\_

Selling Dealer: \_\_\_\_\_

Registration No.: \_\_\_\_\_

Signature: \_\_\_\_\_

Colour Code: \_\_\_\_\_

Phone: \_\_\_\_\_

Radio Code: \_\_\_\_\_

Dealer Stamp:

***Memorandum of Registration (for second user)***

Owner: \_\_\_\_\_

Signature: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

County: \_\_\_\_\_

Phone: \_\_\_\_\_

Selling Dealer: \_\_\_\_\_

Signature: \_\_\_\_\_

Phone: \_\_\_\_\_

Dealer Stamp:



# ***HYUNDAI WARRANTY POLICY***

## **WARRANTOR**

Because of the quality and reliability Hyundai confidently offers a 5 Year Unlimited Mileage Warranty to our Customers\* for all new privately owned passenger Hyundai vehicles sold by the official Hyundai network in Europe\*.

### **\*Definitions:**

- Customer means an individual, company or any other entity purchasing (i) a new Hyundai vehicle from an authorized Hyundai dealer not for the purpose of reselling or, (ii) a Hyundai vehicle that has been originally purchased from an authorized Hyundai dealer by an individual, company or any other entity not for the purpose of reselling.
- Europe means European Economic Area and Switzerland.

## **WARRANTY START DATE**

The warranty period begins on the date of first registration of the vehicle

## **WARRANTY PERIOD**

For Hyundai vehicles originally purchased by a Customer\* at an authorised Hyundai dealer in Europe\* the warranty runs for all privately owned vehicles for 5 years/unlimited mileage. Additionally, vehicles equipped with high voltage batteries are covered by an additional warranty for the battery covering 8 years or 160,000 kms (whichever comes first). All policies run concurrently from the date of first registration. The aforementioned warranty conditions do not apply for Taxi, Public Service Vehicles nor commercial vehicles.

## **WHAT IS COVERED**

Any part (excluding tyres) that fails as a result of a manufacturing defect and this is established by one of our authorised dealers. (Please see [www.hyundai.ie](http://www.hyundai.ie) for their locations)

## **WHAT IS NOT COVERED?**

Warranty repairs will cover where the failure is attributed to a manufacturing defect and it is the Hyundai Authorised Repairer that determines this after a vehicle inspection.

Exclusions to the policy include but are not limited to;

- Defects attributed to careless handling, accident or improper use of the vehicle, incorrectly completed repairs or lack of regular servicing. (It is the customers responsibility to maintain the vehicle as outlined in the service schedule)
- Failures arising from the use of non-genuine Hyundai parts (or accessories not approved by Hyundai) or the use of incorrect lubricants, fluids or fuels not approved for use in the vehicle by Hyundai
- Any vehicle specification that has been altered without the consent of Hyundai

- Deterioration, staining or corrosion that occur due to normal exposure and usage on plated parts, paint coatings, rubber or plastic components or soft trim.
- Alleged defects, which are not a direct result of manufacturing or material defects, or are not recognised as affecting the quality or function of the vehicle. (Examples; Noises or vibrations of low amplitude or frequency, which are considered to be representative of the characteristics of the vehicle.
- External appearance defects which are not apparent unless magnified by special means
- Corrosion or other external damage resulting from stone chipping, tar, gravel or any other form of impact like road salt, tree sap, bird droppings, insects, industrial pollution/fallout, contamination by lubricants or other fluids
- Failures as a result of “fair wear and tear”. This is defined as deterioration occurring through normal use and not as a defect of the material
- Replacement of maintenance items whose failure is attributed to “Fair wear and tear” such as brake or clutch parts, filters, wiper blades or bulbs. Normal maintenance repairs such as tightening or adjustments; cleaning, greasing etc.
- Loss of the use of the vehicle, loss of time or revenue, loss or damage to personal property or other consequential expenses such as fuel, travel, lodging or towing. The policy does not cover the supply of a replacement car.

## **BATTERY AND AIR-CONDITIONING REFRIGERANT**

The 12V battery and a re-gas of the air-conditioning system are covered for 2 years only. The high voltage battery is covered for 8 years or 160,000kms (whichever comes first)

## **AUDIO EQUIPMENT**

The audio system is covered for 3 years only. After this point there is an exchange unit policy available so please contact your Hyundai dealer for more information

## **HYUNDAI PARTS WARRANTY**

Any genuine Hyundai part purchased from our authorised repairers come with a 2 year parts warranty (from date of purchase). If the original part was fitted by one of our dealers then labour content of the repair is also covered

## **OBTAINING A WARRANTY SERVICE**

Only an Authorised Hyundai dealer can carry out warranty repairs (Please see [www.hyundai.ie](http://www.hyundai.ie) for their locations)

## **JUDGEMENT OF WARRANTY CLAIMS**

Hyundai reserve the right to make the final decision in all warranty claims

## **EXCLUSION OF WARRANTY**

This warranty is given in place of all other warranties (expressed or implied) including any warranty of merchantability of fitness which extends beyond the express description herein and any other obligations on the part of Hyundai or the selling dealer. No dealer, agent or employee of Hyundai is authorised to extend or enlarge this warranty.

## 12 YEAR ANTI-PERFORATION PROGRAMME

### 12-YEAR ANTI-PERFORATION WARRANTY

Subject to the following terms and conditions, HYUNDAI warrants that if any body sheet metal of this new HYUNDAI vehicle manufactured by HYUNDAI and properly maintained is found to have developed corrosion perforation (rust-through) from inside the panel due to defects in material or workmanship within 12 years (regardless of mileage) from THE WARRANTY START DATE, any authorised HYUNDAI dealer will repair or replace free of charge the perforated body part.

### This 12-YEAR ANTI-PERFORATION WARRANTY does not cover:

- Corrosion due to accident, damage or abuse or vehicle modification.
- Surface corrosion caused by industrial fallout, acid rain, sand, hail, salt or stones.
- Corrosion of cargo body and cargo cabin.
- Corrosion due to failure to perform the repair and maintenance required in 'OWNERS RESPONSIBILITY' stated across.
- Damages incidental to the warranty repair, such as loss of use of the vehicle, loss of time, expenses for fuel, telephone, travel or lodging, commercial loss or loss of revenue.
- Other cases of corrosion, the causes of which are not attributable to HYUNDAI.

### OWNER'S RESPONSIBILITY:

- It is your responsibility to maintain the vehicle in accordance with details stated in this service booklet.
- You shall take this new HYUNDAI vehicle to your authorised HYUNDAI dealer every 12 months from the WARRANTY START DATE to have the body sheet metal panel which might develop into rust and/or corrosion due to your neglect of proper maintenance, abuse or external causes inspected for condition at your own expense.
- When any body sheet metal panels of the vehicle require repair or replacement for any reason, repairs must be performed by the authorised HYUNDAI dealer and in accordance with the anti corrosion guideline established by HYUNDAI and the replacement panels must be HYUNDAI GENUINE PARTS.

Nothing herein affects the statutory rights of a consumer.



## **CAR CARE AGAINST CORROSION**

### **WASHING**

The best way to preserve your vehicle's finish and to aid in avoiding rust is to keep the vehicle clean by washing frequently. Wash the vehicle only with lukewarm or cold water. Do not use strong soap or chemical cleaners. Any cleaning agents used should be washed off promptly and not allowed to dry on the finished surfaces.

### **FOREIGN MATERIAL DEPOSITS**

Calcium chloride and other salts, ice melting agents, road oil and tar, tree sap, bird droppings, chemicals from industrial chimneys and other foreign matter may damage the finish if left on the painted surfaces. Prompt washing may not completely remove all these deposits. Additional cleaners may be required. When using chemical cleaners developed for this purpose, make sure they are safe for use on painted or polished surfaces.

### **UNDERBODY MAINTENANCE**

Corrosive materials used for ice and snow melting and dust control can collect on underbody surfaces. If these materials are not removed, accelerated rusting can occur on the underbody parts such as fuel lines, frame, floor pan and exhaust system. It is recommended when the winter season is over, to thoroughly flush these materials from the underbody with plain water. Take care to clean well any area where mud and other debris can collect.

### **FINISH DAMAGE**

Any stone chips, fractures or deep scratches in the finish should be repaired promptly. Bare metals will corrode quickly and can develop into major repair expense. Minor chips and scratches can be repaired with touch-up materials available from your Selling Dealer.

## **COLLISION DAMAGE**

If your vehicle is damaged and requires sheet metal repair or replacement, be sure the body shop applies anti-corrosion materials to the repaired or replaced parts and adjacent areas.

### **DAILY CARE**

Daily inspections are simple inspection chores. Make it a rule to perform them before starting the Day's operation or before a long journey in order to prevent trouble and to keep your car in good running condition:

1. Check radiator
2. Check engine oil level
3. Check automatic transmission oil level
4. Check brake fluid
5. Check battery indicator condition
6. Check windshield washer reservoir water
7. Check fuel quantity
8. Check all lamps & horn for proper operation
9. Check tyres (& Spare Tyre) for correct inflation, wear & damage
10. Check fuel, oil, fluid & water for leaks
11. Check rear-view mirrors
12. Check clutch & brake pedal for free travel and operation
13. Check parking brake for proper operation
14. Check steering wheel for proper operation
15. Check all instruments for proper operation
17. Check clutch fluid pedal. (Hydraulic clutch system only)
18. Check power steering reservoir fluid level



# *Pre-delivery Inspection*

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

Chassis No: \_\_\_\_\_

Signed by: \_\_\_\_\_

<b>SECTION 1: EXTERIOR</b>	<input type="checkbox"/> Clean exterior of vehicle and check for water leaks	<input type="checkbox"/> Bodysurface appearance and panel alignment
	<input type="checkbox"/> Operation of doors, tailgate or trunk lid, & fuel filler door	<input type="checkbox"/> Inspect pane finish for scratches and imperfections
	<input type="checkbox"/> Spare tyre pressure / condition	<input type="checkbox"/> Body surfaces and moulding
	<input type="checkbox"/> Jack, wheel nut wrench	<input type="checkbox"/> Operation of windshield washer and wiper
	<input type="checkbox"/> Emblem and Ornament	<input type="checkbox"/> Operation of all exterior lights
<b>SECTION 2: INTERIOR</b>	<input type="checkbox"/> Operation of seats and seat belts	<input type="checkbox"/> Operation of electric remote mirrors
	<input type="checkbox"/> Install and check condition of fuses	<input type="checkbox"/> Appearance and alignment of interior trim
	<input type="checkbox"/> Operation of door locks & windows	<input type="checkbox"/> # Operation of tilt steering wheel
	<input type="checkbox"/> Operation of interior lights	<input type="checkbox"/> Operation of child locks
	<input type="checkbox"/> Operation of switches	
<b>SECTION 3: UNDER HOOD</b>	<input type="checkbox"/> Battery Condition	<input type="checkbox"/> # Transaxle electrical connections
	<input type="checkbox"/> Engine wiring connections	<input type="checkbox"/> # Power steering fluid level
	<input type="checkbox"/> Engine compartment hose connections	<input type="checkbox"/> Drive belt tension
	<input type="checkbox"/> Radiator coolant level	<input type="checkbox"/> Engine Oil Level
	<input type="checkbox"/> Windshield washer fluid level	<input type="checkbox"/> # Clutch fluid level
	<input type="checkbox"/> Brake fluid level	<input type="checkbox"/> Fuel Level
	<input type="checkbox"/> Brake line connections	<input type="checkbox"/> Engine Noise

# If Equipped



## ***Pre-delivery Inspection*** (continued)

<b>SECTION 4: UNDER VEHICLE</b>	<input type="checkbox"/> Brake system hoses and lines	<input type="checkbox"/> All steering system fasteners
	<input type="checkbox"/> Fuel System hoses and lines	<input type="checkbox"/> Exhaust system condition
	<input type="checkbox"/> # Manual transaxle oil level	<input type="checkbox"/> Tyre condition / pressure
	<input type="checkbox"/> Drive shaft boot condition	<input type="checkbox"/> Tighten wheel nuts
	<input type="checkbox"/> Rack and pinion boot condition	<input type="checkbox"/> Shock absorber condition
	<input type="checkbox"/> Power steering system lines	
<b>SECTION 5: ROAD TEST</b>	<input type="checkbox"/> # Operation of dash warning lights; ABS / Air bag warning lamp, gauges & cigarette lighter	<input type="checkbox"/> # Audio system operation
	<input type="checkbox"/> Using Scan Tool register password in immobiliser	<input type="checkbox"/> Horn operation
	<input type="checkbox"/> Check all systems for DTC's before road test	<input type="checkbox"/> # Clock operation
	<input type="checkbox"/> Brake pedal free play and operation	Abnormal noises and vibration
	<input type="checkbox"/> Parking operation	<input type="checkbox"/> Transaxle shifter operation
	<input type="checkbox"/> Accelerator pedal operation	<input type="checkbox"/> Steering operation (wheel centre position)
	<input type="checkbox"/> # Clutch pedal free play and operation	<input type="checkbox"/> Engine performance
	<input type="checkbox"/> # Automatic transaxle operation	<input type="checkbox"/> Seatbelt operation / lock-up / adjuster
	<input type="checkbox"/> # Air conditioner operation	<input type="checkbox"/> Automatic transaxle fluid level (check hot)
<b>SECTION 6: FINAL PREPERATION</b>	<input type="checkbox"/> Heater and ventilation operation	Owner's information resources:
	<input type="checkbox"/> Rear window defogger	<input type="checkbox"/> Owner's manual, Owner's handbook Tyre
	<input type="checkbox"/> Wheel covers and trim rings	manufacturer's warranty
	<input type="checkbox"/> labels, tags and covers	
	<input type="checkbox"/> After road test check all systems for DTC's	

# If Equipped



<p style="text-align: center;"><b>Service</b></p> <p>Date:.....</p> <p>Mileage:.....</p> <p style="text-align: center;">DEALER STAMP AND SIGNATURE</p>	<p style="text-align: center;"><b>Anti-Corrosion Check</b></p> <p>Is the vehicle in good condition?</p> <p style="text-align: center;">Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p>If No please fill in Periodic Body</p> <p style="text-align: center;">Inspection Area overleaf</p> <p style="text-align: center;">DEALER STAMP AND SIGNATURE</p>	<p style="text-align: center;"><b>Service</b></p> <p>Date:.....</p> <p>Mileage:.....</p> <p style="text-align: center;">DEALER STAMP AND SIGNATURE</p>	<p style="text-align: center;"><b>Anti-Corrosion Check</b></p> <p>Is the vehicle in good condition?</p> <p style="text-align: center;">Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p>If No please fill in Periodic Body</p> <p style="text-align: center;">Inspection Area overleaf</p> <p style="text-align: center;">DEALER STAMP AND SIGNATURE</p>
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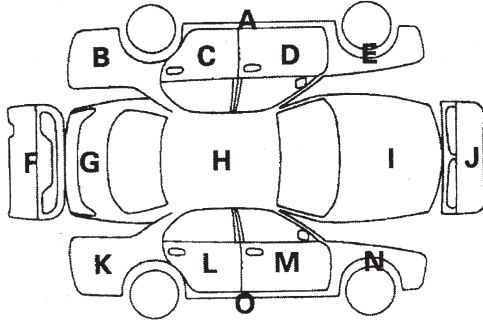
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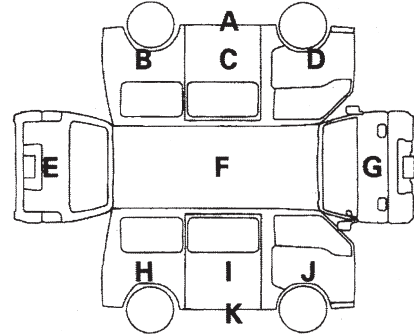


# Periodic Body Inspection Record

Sedan Type



Wagon Type



## Defect Code

1: Stone damage

2: Dent damage

3: Scratch

4: Collision damage

5: Undercoating damage

No.	Date	Damages															Repaired damages	Dealer's stamp and signature		
		Note	A	B	C	D	E	F	G	H	I	J	K	L	M	N			O	
1.																				
		Note																		
2.																				
		Note																		

No.	Date	Damages																Repaired damages	Dealer's stamp and signature
		Note	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O		
3.																			
		Note																	
4.																			
		Note																	
5.																			
		Note																	
6.																			
		Note																	
7.																			
		Note																	

Note (*Other repairs*)

Date	Replaced or Repaired Parts	Remarks	Dealer's Stamp & Signature

# Operation Record

Date	Mileage	Servicing Items	Servicing Dealer

# Operation Record

Date	Mileage	Servicing Items	Servicing Dealer

***ALWAYS  
USE GENUINE PARTS !***

HYUNDAI has gone to great lengths to bring you a superbly crafted automobile offering the highest quality and dependability



**GENUINE PARTS**

Always use HYUNDAI Genuine Parts, designed and manufactured to maintain your HYUNDAI automobile at top performance





Hyundai Cars Ireland

[www.hyundai.ie](http://www.hyundai.ie)